



Quality Policy – Statement of Principles

The Managing Directors of Specialist K9's Limited has developed the following Quality Policy – Statement of Principles, which governs day to day operations to ensure quality.

The Quality Policy is implemented throughout the Company and is as follows:

It is the policy of Specialist K9's Limited to always provide, on all work undertaken, a consistently high level of quality service within the sector the company operates.

The achievement of consistency requires a disciplined and committed attitude to quality.

Specialist K9's Limited will maintain a quality standard which satisfies and incorporates the requirements of industry related standards, such as:

- The Home Office - National Canine Training and Accreditation Scheme – Private Security Industry
- The Security Industry Authority
- BS 8517-2 (Code of practice for the use of Detection Dogs)
- The Animal Welfare Act 2006, (including the 5 Freedoms)

And is based on continuous process of improvement and development.

Our intention is to consistently meet and exceed the requirements of our clients and establish ongoing satisfaction in the service we provide.

- To forge strong relationships with our clients and to continually improve the quality of the services provided.
- To ensure compliance with all applicable legislation.
- To establish a work environment that supports the delivery of high-quality services.

It is the responsibility of the Managing Directors to maintain and review the Policy.

Review Date Due: April 2025